

APPENDIX H

Representation from patients of Bacon Lane Surgery

The analysis of patients' addresses who responded via the surgery's proforma letter, copy at **Appendix J** and other similar letters is detailed below.

A total of 97 signed letters were received of which 25 were duplicates with the same address.

Analysis of these addresses showed that these letters came from the following areas:

- 13 from addresses within the proposed CPZ area;
- 7 from addresses from within the consultation area but outside the proposed CPZ; and
- 52 from outside the consultation area

Cross referencing these letters with the statutory consultation responses, it was found that some individuals had also responded to the statutory consultation questionnaire and indicated that they now supported the proposals these are tabled below.

Area	No. responded to statutory consultation	No. who indicated that they now support proposals	No. who indicated that did not support proposals	No who indicated that they had no opinion
Within the proposed CPZ area	7	4	2	1
Within the consultation area but outside the proposed CPZ	0	0	0	0
From outside the consultation area	1	1	0	0

Patients' comments and concerns together with officers' comments are listed in table overleaf.

Patients' comments and concerns together with officers' comments

.Patients comments	Officers comments
<p>As a patient of Bacon Lane Surgery the proposed scheme would and cause great inconvenience and probably cost for myself and other patients attending this Practice</p>	<p>There are extensive parking problems in Bacon Lane. Patients have complained that often there are no parking spaces available near the surgery. Far from causing inconvenience to patients, the proposed Pay and Display bays will ensure that there are parking spaces for those patients who need to travel to the surgery by car, albeit that they will have to pay parking charges.</p> <p>Where parking is at a premium it is common practise to charge for parking on the highway which ensures parking spaces are available for visitors to the area and that parking spaces are not occupied all day by commuter parking.</p> <p>These proposals will especially benefit blue badge holders who are entitled to park free in a "Permit Only" parking bay or in a "Pay and Display" bay providing they display their blue badge.</p>
<p>A single yellow line scheme would scheme the desired result of preventing commuter parking if combined with a one hour restriction from 12-1 or 1-2pm which would fall between the morning and evening surgery times.</p>	<p>The disadvantage of a single yellow line scheme, as apposed to a CPZ scheme, is that residents and their visitors would be adversely affected in that they would not able to park in their road during restricted period.</p> <p>Whilst a controlled hour of 12-1 or 1-2 pm would be beneficial for the medical and administration staff, it would not necessarily be beneficial to patients and the wider community.</p> <p>The majority of responses to the consultation supported the proposed control hours of 10-11am and 2-3pm.</p>
<p>The existing proposals for pay and display bays seem likely to cause problems as I do not know for certain how long my visit will take.</p>	<p>This issue has been highlighted and we are currently looking at measures such as telephone payments for parking. Of course the surgery also needs to play its part in minimizing any delays.</p> <p>It should be noted that there are many other doctor surgeries that are located within CPZ's both in Harrow and elsewhere which operate without problems.</p>
<p>Doctors will be forced to commute to work due to unavailability of adequate parking then this will restrict their ability to make home visits make home visits which may delay treatment I need if unable to attend the practice or alternatively force me to rely upon the ambulance service instead .</p>	<p>Bacon Lane Surgery has some off street parking. It is for them to manage the parking spaces for those doctors who need their vehicles to make home visits.</p> <p>The surgery will be able to apply for up to two business permits for those members of staff who can demonstrate that the use of their car is essential. Vehicles displaying a business permits can park in either the shared Pay and Display or Permit Only bays for an unlimited period.</p> <p>The highway authority cannot guarantee the availability of on-street parking. Whilst the parking controls may affect some staff, they may consider the use of alternative forms of transport should they not wish to pay for parking, such as use of public transport, walking or cycling, which is par of the Mayor of London Transport Strategy</p>